



STAGE PASS MEMBERSHIP RECOGNITION & PRIVILEGES

New Membership Fee at RM950.00 Nett

Renewal of Membership Fee at RM850.00 Nett

UNLIMITED POOL ACCESS

- Complimentary pool access for the Card Holder with one (1) accompanying adult and two (2) children, aged 4-12 years old. RM30 nett per person per visit will be imposed for additional accompanying guests, up to a maximum of five (5) guests (4 years or older).

ACCOMMODATION PRIVILEGES

- One-night (1) stay in a Poolview Deluxe room with breakfast for two (2) adults & two (2) children (under 12 years old). Complimentary upgrade to Seaview Deluxe room for stays from Sundays to Thursdays, subject to availability. Black-out dates apply.*
- 10% off selected room rates and packages throughout the membership period.*

*For room reservations, please contact Reservations Department at +60 4 8811 711 or email reservations.penang@hardrockhotels.net

BIRTHDAY MONTH PRIVILEGES (Available for the Card Holder on Card Holder's birthday month)

- One (1) complimentary 500g birthday cake when dining in Starz Diner, Pizzeria or Hard Rock Cafe. 24-hour advanced reservation is required.
- 25% off Rockin' Internet Deal or Room Only Deal. The Card Holder may book up to 2 rooms per booking. Black-out dates apply.
- One (1) Hard Rock merchandise from the Rock Shop.
- One-time (1) 50% off on a la carte spa treatment.

DINING PRIVILEGES

- Two (2) dining vouchers worth RM50.00 nett each, redeemable at Starz Diner, Pizzeria or Hard Rock Cafe.
- 20% off total Food bill at Starz Diner, Pizzeria, Lobby Bar, Sand Bar and The Shack. Discount is not applicable for Room Service and other promotional items.*
- 10% off total Beverage bill at Starz Diner, Pizzeria, Lobby Bar, Sand Bar and The Shack. Discount is not applicable for Room Service, other promotional items, bottled liquor and during Happy Hours*
- 10% off total Food & Beverage bill at Hard Rock Cafe Penang. Discount is not applicable for other promotional items, bottled liquor and during Happy Hours and Eve of Malaysian Public Holidays.*
- Jump the 'Q' privileges at Hard Rock Cafe Penang for the Card Holder and three (3) accompanying guests per visit.

*Dining discounts are valid for only one (1) table per card and are strictly not valid for banquet use.

ROCK SPA PRIVILEGES

- One (1) complimentary 1-hour Hard Rock Massage.
- 30% off a la carte spa treatments from Mondays to Fridays except for Eves of Public Holidays and Public Holidays.*
- 25% off a la carte spa treatments on Saturdays, Sundays, Eves of Public Holidays and Public Holidays.*

*Discounts are available for the Card Holder and one (1) accompanying guest only. 24-hour advanced reservation is required.



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OTHER PRIVILEGES

- 10% off selected Hard Rock merchandise from the Rock Shop.
- One-time (1) complimentary use of the poolside cabana. Thereafter, the Card Holder will be entitled to 25% off poolside cabana rental.
- Two (2) complimentary entry tickets (not inclusive of drinks) to Hard Rock Hotel Penang's New Year's Eve Countdown Party.
- 10% off Best Available Rates at Hard Rock Hotel Bali and Hard Rock Hotel Pattaya. Prior room reservation is required. Please present your membership card upon check-in.

OPTIONAL UPGRADE RM550 nett per membership to enjoy the following additional benefits :

- One-night (1) stay in a Seaview Studio Suite with breakfast for two (2) adults & two (2) children aged 12 and younger inclusive of Rock Royalty Lounge benefits & privileges. Black-out dates apply.*
- One (1) cash voucher worth RM100 nett, redeemable at Rock Shop. Any unutilized amount of the vouchers will not be refunded. Redemption is not valid with other on-going promotions, discounts, sundries and consignment items.

TERMS & CONDITIONS

- ♪ Stage Pass membership is a Hard Rock Hotel Penang frequent patronage program designed to grant members with exclusive hotel privileges and benefits. A copy of identification card or passport is required for the enrolment of membership. Successful enrolment will receive a membership card and complimentary/discount vouchers.
- ♪ Stage Pass membership is open to Malaysian citizens and permanent residents of Malaysia. Membership will not be extended to corporations or other legal entities.
- ♪ The membership card remains the property of the Hotel. Membership and membership card are strictly non-transferable and may only be used by the Card Holder, whose name appears on the membership card.
- ♪ The Card Holder is required to present his/her membership card to enjoy privileges and discounts.
- ♪ The safekeeping of the membership card and complimentary/discount vouchers are the sole responsibility of the Card Holder. An administration fee of RM100 nett will be imposed for the issuance of a replacement card, in case of loss or damaged card. Loss, damaged or defaced vouchers will not be replaced.
- ♪ Membership, membership card and complimentary/discount vouchers shall remain valid for one (1) year from the date of membership. The Hotel is not liable for early termination or lapse of membership.
- ♪ Membership and membership card do not entitle Card Holder to access the Body Rock Gym, Lil' Rockers Infants Club, Roxity Kids Club and Tabu Teens Club.
- ♪ Discount and complimentary vouchers are non-combinable with other offers or promotions.
- ♪ By enrolling to the Stage Pass membership, the Card Holder hereby agrees to receive electronic communications from the Hotel, including promotional offers from time to time.
- ♪ Terms and conditions may be subject to change by management as and when required. For further clarification, please contact our Stage Pass Officer at +60 4 886 8014 or email stagepass.penang@hardrockhotels.net