





## Hard Rock Hotel Tenerife

<b>CATEGORY</b>	5*
<b>ADDRESS</b>	Avenida Adeje 300, S/n 38678 Playa Paraíso, Adeje, Tenerife, España
<b>TELEPHONE</b>	+34 922 741 700
<b>E-MAIL</b>	Info@hrhtenerife.com
<b>WEB</b>	Hardrockhotels.com/tenerife/
<b>BUILT</b>	1979
<b>LAST REFURBISHED</b>	2016
<b>TYPE OF HOTEL</b>	Holiday Resort, Events and Conferences, Family friendly , Lifestyle.
<b>BOARD BASIS</b>	Bed & Breakfast, Half board, All Inclusive.
<b>MEMBER OF</b>	



















### RECEPTION SERVICES

24-hour service	Check-in: 3 pm	Check-Out: 12pm
Languages spoken: 	Card payment: 	Day pass*
Early Check In***	Late check out***	Upgrade***
Currency exchange	Courtesy shower	Customer Service
Babysitter***	Wake-up call	Porter
Bellboys		

**Observations:** \*Extra charge \*\*On request \*\*\*Extra charge & On request.



### SERVICES

 Fire alarm	 iPad Internet Connection	 Room Service 24h*
 Waiter service in the pool	 Car rental***	 Pool towel
 Medical service*	Pet Friendly Dogs Max 2 Per Room Up To 10 Kg Each*	 Free Wi-Fi
 Laundry service*	 24-hour security	 Parking*
 Info Tours	 Shuttle service***	 Digital press
 Bali Beds***	 Charger for electric vehicles	

**Observations:** \*Extra charge \*\*On request \*\*\*Extra charge & On request.  
Indoor and guarded parking\*



### HOTEL FACILITIES

Area 37000	Lobbies 1	Buildings 2
Lifts 12	Swimming pools 4	Miniclub /Babyclub /TeenClub
Conference rooms 7	Rock Spa®*	Rock Shop®
Body Rock®	A la carte Rest.: 5	Jewelry
Bars: 5	Hairdresser***	Num. rooms 624
Sporting facilities	Concert area	Sports facilities
Rock Royalty Lounge		



### ACCESS

Airport km: 25/90  
Taxi min: 25/75  
Approx price €: 60/120



### DISABLED

Accessible rooms: 16  
Level access: Yes  
Pool Access: Yes



### BEACH

Beach Access: Direct  
Sand color: Dark



### B. CENTER

Banquet: 7  
Total Area m2: 546  
Max Capacity: 500

Observations: Airport Tenerife Sur



## BARS AND RESTAURANTS

Name	Opening hours	Reservation	Dress code	Location
<b>Show cooking Restaurants</b>				
Sessions	<b>Breakfast:</b> 07:30am-10:30am <b>Summer:</b> 08:00am-11:00am <b>Winter:</b> 07:30am-10:30am <b>Dinner :</b> 06:30pm-09:30pm <b>Summer:</b> 07:00pm-10:00pm <b>Winter:</b> 06:30pm-09:30pm	-	-	Lobby
Sessions	<b>Lunch :</b> 01:00pm-03:00pm	-	-	Lobby
<b>A la carte Restaurants</b>				
3Rd Half-Sports Bar	06:00pm-11:00pm	✓	-	Nirvana Level -1
Suena Chido (Mexican Cuisine)	<b>Summer:</b> 06:30pm-10:00pm <b>Winter:</b> 06:00pm-10:00pm	✓	✓	Nirvana Level -1
Montauk (Steak House)	<b>Summer:</b> 06:30pm-10:00pm <b>Winter:</b> 06:00pm-10:00pm	✓	✓	Nirvana Level -1
Narumi (Asian Cuisine)	<b>Summer:</b> 06:30pm-10:00pm <b>Winter:</b> 06:00pm-10:00pm	✓	✓	Nirvana Level -2
The Beach Club	<b>Lunch :</b> 12:30pm-04:30pm	✓	-	Lagoon Pool
<b>Lobby bars</b>				
Utc	06:30pm-01:00am	-	✓	Lobby
Constant Grind	<b>Summer:</b> 11:00am-07:00pm <b>Winter:</b> 11:00am-06:30pm	-	-	Lobby
<b>Pool bars</b>				
Splash	<b>Lunch :</b> 12:00pm-05:00pm <b>Summer:</b> 10:00am-07:00pm <b>Winter:</b> 10:00am-06:00pm	-	-	Splash Pool
Eden	<b>Summer:</b> 10:00am-07:00pm <b>Winter:</b> 10:00am-06:00pm	-	-	Eden Pool
Lagoon	<b>Summer:</b> 10:00am-07:00pm <b>Winter:</b> 10:00am-06:00pm	-	-	Lagoon Pool
<b>Restaurant -Gastronomic Performance-</b>				
Le Petit Chef	<b>Dinner :</b> 08:00pm-10:30pm	✓	✓	Nirvana Level -1
<b>Lounge Bar</b>				
The 16Th	<b>Summer:</b> 06:00pm-01:00am <b>Winter:</b> 05:30pm-01:00am	-	✓	Nirvana Level 16

Observations: Dress code for gentlemen, shirts or T-shirts with sleeves and long pants or formal bermuda are required in all a la carte restaurants.



## ROOMS

TOTAL:624	Deluxe Silver	Deluxe Gold	Deluxe Platinum	Amplified Deluxe Room	Studio Suite Silver	Studio Suite Gold	Studio Suite Platinum	Amplified Studio Suite	Rock Suite Gold	Amplified Rock Suite	Rock Suite Diamond	Rock Suite Platinum	Rock Royalty Deluxe	Rock Royalty Studio Suite	Rock Royalty Suite	Rock Star Suite
Number of rooms	118	213	20	2	69	95	8	3	9	1	12	18	11	36	8	1
m²	35	35	35	35	50	50	50	50	70	70	70	80	35	50	70	154
Memory foam mattress	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2 single beds	✓	✓	-	-	✓	✓	-	✓	-	-	-	-	✓	✓	✓	✓
King size bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Shower with dual rain sensor	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Whirlpool bathtub	-	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Hydromassage bath on terrace	-	-	-	✓	-	-	-	✓	-	✓	-	-	-	-	-	-
Double sink	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
separate toilet.	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Second toilet	-	-	-	-	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓
Sofa Bed	-	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	-
Single Sofa bed	✓	✓	✓	✓	-	-	-	-	-	-	-	-	✓	-	-	-
Separate living room	-	-	-	-	-	-	-	-	✓	✓	✓	✓	-	-	✓	✓



- Combined bedroom and living room
- Balcony or terrace
- Terrace with hammock and furniture
- Bathrobe and slippers
- Exclusive bathrobe
- Fridge
- Minibar\*\*\*
- Maxibar\*
- Radio / alarm clock / iPod dock
- USB-Charger
- USB charger
- Flat-screen TV 43"
- Flat-screen TV 49"
- Flat-screen TV 60"
- Flat-screen TV in the living room
- Electronic safe
- Iron and ironing board
- Tea and coffee-making facilities
- Nespresso coffee maker
- Premium coffee selection
- Bathroom amenities Rock Spa®
- Hair dryer
- Pillow menu\*
- Pillow menu
- Wake-up call
- Walk in closet
- Rooms for disabled guests
- VIP-Services
- Reading area
- Desk
- Chill out area
- Wi-fi broadband
- Magnifying mirror
- Full length mirror
- Aromatherapy \*\*\*
- Pool towels
- Turn-down service
- Turn-down service\*
- Cordless phone
- Wine cellar
- Video game console
- Private check in service
- Butler service
- Digital press
- Air conditioning
- Heating
- Sound proof
- Black-out curtains
- Crib\*\*
- Rock Royalty Levelf
- Rock Royalty Lounge
- Room Service\*
- Breakfast private area
- Personal Concierge Service
- Airport shuttle service\*\*
- Rock Royalty Personal Assistant 24h

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## TENERIFE

**TOTAL:624**

	Deluxe Silver	Deluxe Gold	Deluxe Platinum	Amplified Deluxe Room	Studio Suite Silver	Studio Suite Gold	Studio Suite Platinum	Amplified Studio Suite	Rock Suite Gold	Amplified Rock Suite	Rock Suite Diamond	Rock Suite Platinum	Rock Royalty Deluxe	Rock Royalty Studio Suite	Rock Royalty Suite	Rock Star Suite
Ironing Service (max. 2 pieces per person)	-	-	-	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Whirlpool preparation ***	-	-	-	-	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓
Free access to Rock Spa®	-	-	-	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Preferential booking for Picks® & Wax®	-	-	-	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Preferential Balinese beds**	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	✓
Check-out Service	-	-	-	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Sleeping mask	-	-	-	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Nightly amenity	-	-	-	-	-	-	-	-	-	-	-	-	✓	✓	✓	✓
Free parking	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	✓

**Observations:** \*Extra charge \*\*On request \*\*\*On request and extra charge  
 nRock Royalty Level: 1 free access to the Rock Spa circuit per room, per stay.

## POOLS

Name	Type	Opening hours	Area m2	Depth cm	Location
<b>Eden</b>	Adults	Winter: 10:00am-06:00pm Summer: 10:00am-07:00pm	334	140	Nirvana
<b>Splash</b>	Family	Winter: 10:00am-06:00pm Summer: 10:00am-07:00pm	373	140	Oasis
<b>Seawater Lagoon</b>	Family	Winter: 10:00am-06:00pm Summer: 10:00am-07:00pm	1422	140	Beach Club
<b>Kids Pool</b>	Children	Winter: 10:00am-06:00pm Summer: 10:00am-07:00pm	82	35	Oasis

## KIDSClub

	Lullaby***	Roxity®	Teen Spirit
<b>Age</b>	6m-3y	4-11	+ 11
<b>Schedule</b>	11:00am-07:00pm	11:00am-07:00pm	11:00am-07:00pm
<b>Location</b>	Oasis	Oasis	Oasis

**Observations:** \*\*\*Lullaby: Maximum 2 hours per day, subject to availability with prior reservation and an extra charge of €15 per hour

## ENTERTAINMENT

Activities	Sport	Facilities
Aerobic	Ping-pong	Multi-purpose courts 1 Minigolf
Various Games	Basketball	Area Concerts
Pilates	Football	
Crafts	Aqua-Gym	
	Ping-Pong	
Night shows		
Live Music		

**Observations:** HIIT (High Intensity Interval Training), LAB (Legs, Abs, Butt) and Streching weekly activities included.  
 \*Extra charge

## ROCK SPA®

Fitness	Facilities	Services Spa
Body Rock®	Jacuzzi	Massage
	Hamman	Body treatments
	Heated loungers	Make-up
	Cold pool	Hairdresser
	Sensorial shower	Beauty
	Relax room	Facial treatments
	Wet sauna	Brides room
	Snow cave	Manicure
	Thermoludic pool	Pedicure
	Sauna	

**Observations:** Advance booking of Rock Spa services and activities is recommended.

## GDS CODES

Amadeus: Gd-Tfs267

Sabre: Gd-313493

Galileo-Apollo: Gd-



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Wordspan: Gd-12267



### ROCK ROYALTY

Frontdesk 08:00am-12:00pm

Breakfast lounge 08:00am-11:00am

Afternoon Tea Lounge  
04:00pm-06:00pm

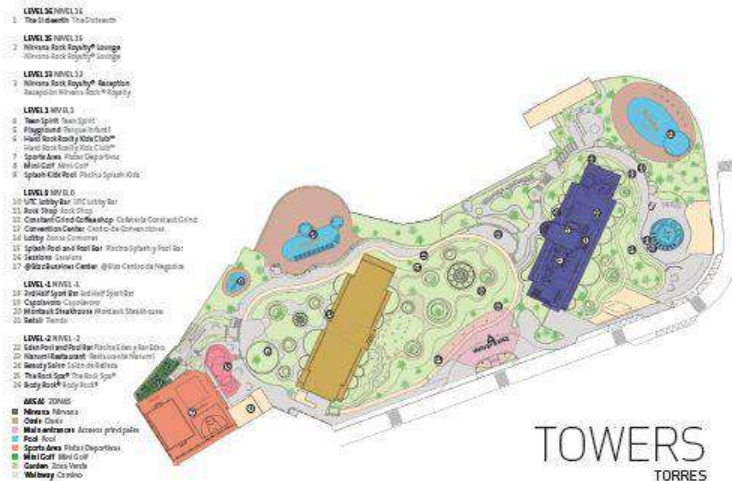
07:00pm-10:00pm

Access to Thermal Circuit Rock Spa  
(1 per person and stay)

computer available

**Observations:** Up on the 12th, 13th, 14th and 15th floors of the Nirvana Tower, the rooms and suites in the Rock Royalty® category offer exclusive features like concierge service and a VIP reception desk, among other luxury services, as well as access to a spectacular 100 m2 lounge with views overlooking the Atlantic Ocean, only available for members of Rock Royalty®. Access to Rock Spa Thermal Circuit (1 per person and minimum stay of 3 nights, except for Rock Star Suite).

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## THE BEACH CLUB

AT HARD ROCK HOTEL TENERIFE

Dive into the exquisite authentic eco-friendly and healthy gastronomy, while taking in the splendid ocean views. Whether you are enjoying a cocktail or live music, the Beach Club is the perfect place to relax just a few steps from the sea.

Sumérgete en su exquisita gastronomía eco-sostenible mientras disfrutas de unas espléndidas vistas del océano. Tanto si quieres disfrutar de un cóctel como de música en vivo, el Beach Club es el lugar donde relajarte junto al mar.



## GENERAL MAP OF HOTEL

PLANO GENERAL DEL HOTEL

